

TERMS & CONDITIONS

EXCHANGE ORDER POLICY:

FIT / GIT RESERVATION REQUEST TO BE FOLLOWED WITH A COPY OF THE EXCHANGE ORDER SENT TO OUR OFFICE 45 DAYS PRIOR TO THE CHECK-IN DATE OF THE GUESTS, NAMINGLIST MAY FOLLOW THEREAFTER FOR COMPANIES ON THE CREDIT LIST OF CARNIVAL HOTELS.

PAYMENT POLICY:

DEMAND DRAFT: 15 DAYS PRIOR TO THE CHECK-IN DATE OF THE GUESTS FOR OUTSTATION PAYMENTS.

MULTICITY CHEQUE: 10 DAYS PRIOR TO THE CHECK-IN DATE OF THE GUESTS FOR LOCAL PAYMENTS.

CANCELLATION POLICY:

NO RETENTION CHARGES FOR CANCELLATIONS RECEIVED \geq 30 DAYS PRIOR TO THE CHECKIN DATE OF THE GUESTS

50% RETENTION CHARGES FOR CANCELLATIONS RECEIVED \geq 15 DAYS BUT \leq 30 DAYS PRIOR TO THE CHECKIN DATE OF THE GUESTS

100% RETENTION CHARGES FOR CANCELLATIONS RECEIVED \leq 15 DAYS PRIOR TO THE CHECKIN DATE OF THE GUESTS

MANDATORY CHRISTMAS AND NEW YEAR EVE SUPPLEMENT CHARGES:

INR 2000 PER PERSON AT HERITAGE RESORT-BIKANER

INR 2000 PER PERSON AT FORT CHANWA-LUNI

INR 1500 PER PERSON AT PARAS MAHAL-UDAIPUR

INR 1500 PER PERSON AT KING'S ABODE-RANAKPUR

INR 1000 PER PERSON AT ALWAR BAGH-ALWAR

INR 1500 PER PERSON AT HERITAGE RESORT-COORG

INR 1000 PER PERSON AT COORG INTERNATIONAL-MERCARA